

Did you know...

Continued/Remote Use of ACT 1 Software

ACT 1 software can be used remotely, either by clients connecting from their home to their company's server hosting ACT 1 software (which is ideal, as this allows staff to continue sharing lineups automatically) or by installing a stand-alone "local portable copy" of ACT 1 on each client's individual portable work laptop or home computer.

Local Portable Copies of ACT 1 Software

There are three options for creating local portable copies, but we recommend using our \MKTN\NewLocal.exe utility to make a portable copy of your server setup to your individual computer(s). Instructions on using this utility can be found on page 25 of the Administration Guide PDF. Alternatively, users can make a backup of their server's ACT 1 software (the entire MKTN folder) to an external USB thumb drive to be later copied to their individual computer. Finally, if neither of these options is available, ACT 1 can create a fresh/new downloadable ACT 1 installation for you, as a temporary solution (though this solution will not automatically retain your lineups or saved reports/work). If you need assistance with this, just let us know. We're happy to help.

Remote Internal Collaboration (Keeping Lineups "In Sync" Across Multiple Local Portable Copies of ACT 1)

If staff are working from their own separate local portable copies of ACT 1 software, and (a) staff have access to the server, and (b) someone is keeping lineups updated at the server; each remote staff can simply re-run the \MKTN\NewLocal.exe utility on a regular/frequent basis. This process will copy any lineups that are new or changed on the server to the user's local portable copy.

However, if remote staff do not have access to the server or if everyone is managing lineups independently (and not on the server), lineups will need to be kept "in sync" manually. The ACT 1 Planner application can make this process more efficient. Planner can store the actual lineups within the Planner document itself and this Planner document can then be emailed/shared among your staff internally. This allows your staff to quickly 'extract' lineups being used in a proposal (or entire buy), and install the lineups in their own local portable copy of ACT 1, allowing easier remote collaboration (keeping lineups "in sync" internally between staff working remotely). To store lineups in a Planner document, click the Manage Lineups button, assign lineup codes (if they weren't assigned already), click the Stored Lineup Operations button, choose the Store Lineups into This Document option, and save the Planner document once the process is complete. To extract lineups stored in a Planner document, click the Stored Lineup Operations button and choose the Extract Lineups from This Document option.

Client Support from ACT 1

ACT 1's service includes unlimited support via email, phone and screen-sharing. If your staff need assistance doing their work or responding to requests, please feel free to contact us for assistance. We'll do our best to help in a timely fashion. We're here to help!